Annex 2

Buckinghamshire Council Complaints – Annual Overview: 2021/22

Complaint	Date of Complaint	Date Closed	Length/Stage Concluded	Allegation/Code Principle	Breach?
1.	May 2021	June 2021	Initial Assessment 1 week	Respect	No
2.	August 2021	September 2021	Stage 1 5 weeks	Respect	No
3.	August 2021	September 2021	Stage 1 3 weeks	Respect	No
4.	August 2021	September 2021	Stage 1 3 weeks	Respect	No
5.	October 2021	October 2021	Stage 1 3 weeks	Disclosure of confidential info This complaint was made by two people	No
6.	December 2021	January 2022	Initial Assessment 2 weeks	Lack of contact/response to emails	No
7.	February 2022	February 2022	Initial Assessment 1 week	Interests	No